

**Purpose:** The Austin Fire Department's Standard of Coverage (SOC) goal is to reach 90% of our emergency incidents within 8 minutes from the time of call receipt to the time the first frontline unit arrives on-scene.



# 2022 Standard of Coverage

Includes AFD, Auto Aid, Mutual Aid unit responses.  
Measured from Call Receipt by AFD/EMS to Arrival On Scene.  
Case Base equals VALID Response Times only.

Percent Arrive in 8 Minutes or less for First-In Unit

- <50%
- 80% - 89.9%
- 0 to 20 Calls
- 50% - 69.9%
- 90% - 100%
- Insufficient Data
- AFD Station
- Future Fire Stations

